

FILM2014

Frontiers in Laboratory Medicine

Quality Redefined

The Pathology Quality Assurance Review

- Hear from the key individuals on the review team and the response from professional bodies

Additional topics to include:

- Collaboration and partnership versus market and competition
- Patient benefits of new technology in infectious disease
- Digital histopathology... has its time come?
- Understanding emerging organisational structures and function and the integral role for Pathology
- Real time examples of continuous quality improvement
- Patient safety and experience
- Innovation in practice

28th – 29th
January 2014

Austin Court,
Birmingham, UK

Further information from:

www.acb.org.uk

film@meetingmakers.co.uk

Frontiers in Laboratory Medicine is organised by the Association for Clinical Biochemistry and Laboratory Medicine and the Dark Report



The Association for
Clinical Biochemistry &
Laboratory Medicine

THE
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REPORT



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Day One: Tuesday 28th January

Chair: **Robert Michel**, Dark Report, US

QUALITY ASSURANCE REVIEW

0900 **Welcome and Background**

Eric Kilpatrick, President ACB, UK

0910 **Quality Assurance Overview**

Ian Barnes, Chair, the Pathology Quality Assurance Review, NHS England

Ian will present findings of the Pathology assurance review. The review considers NHS arrangements for the oversight and safeguards of laboratory testing. It has brought together experts in the field to explore how Quality Assurance systems can be strengthened and how organisations can be more confident about the monitoring of the quality of care they offer the public. This is important work which will help to assure the processes that govern laboratory testing are as strong as they can be.

0940 **Quality Assurance Review**

Peter Huntley, Quality Assurance Theme Lead and DH Advisor, Partner Kent & Medway Commissioning Support, UK

1020 **Response to the Quality Assurance Review from the professional bodies**

Archie Prentice, Royal College of Pathologists, UK
Eric Kilpatrick, ACB, UK
Derek Bishop, IBMS, UK
Doris-Ann Williams, BIVDA, UK

1100 **Morning coffee/tea break**

1130 **Quality Assurance Review – Panel Debate**

Registrants are invited to submit questions for the panel

1230 **Summing Up**

Robert Michel

1250 **Lunch**

THE EMERGING NATIONAL LANDSCAPE AND IMPACT ON PATHOLOGY

1335 **The emerging NHS organisation structure and function – what it means for Pathology**

Edna Robinson, Managing Director, The Integrated Clinical Commissioning Community and Chairman of the 'Big Life' Group, UK

Edna is a successful public sector leader. She has supported the Department of Health in its implementation of local clinical commissioning and was the founder of NHS Networks. She has been a PCT and Acute Trust Chief Executive, a Special Adviser to the Secretary of State for Communities and Local Government and was the Chairman of the advisory board of Virgin Health. Edna will advise on how Pathology professionals can make a valuable contribution to the clinical commissioning process.

1405 **Pathology's role in the national commissioning structure at NHS England**

Jo Martin, National Clinical Director of Pathology, NHS England

Jo has a background in neuropathology and was appointed in April 2013 to her current role representing Pathology on the NHS Commissioning Board. This board is to ensure that the NHS architecture is fit for purpose and will provide national standards and accountability. Jo will outline the important contribution of laboratory medicine within the new national commissioning infrastructure and how the outcomes of the Quality Assurance review are to progress.

1435 **The effect of the Danish health care changes on laboratory medicine**

Per E. Jørgensen, Medical Director, Glostrup University Hospital, Denmark

The Danish healthcare system is undergoing significant changes. It involves a considerable reduction in the number of hospitals and departments of laboratory medicine. One aspect of this is the creation of 'Acute hospitals' with facilities for rapid diagnosis.

1505 **Afternoon coffee/tea break**

THE PATIENT EXPERIENCE AND TEST VALUE

1535 **Update on the national pathology IT strategy**

Rick Jones, Deputy Director, Yorkshire Centre for Health Informatics, University of Leeds, UK

How will IT systems and industry need to evolve to meet the future informatics requirements for patient centred healthcare?

1600 **The laboratory issuing results directly to patients - the US experience**

Invited speaker from **Kaiser Permanente**, Northern California, US

Some laboratories in the US have been issuing results directly to patients for several years. Understand the impact on the laboratory from professionals who have been providing this service routinely. How have patients and primary care clinicians benefitted and what pitfalls have been encountered?

1625 **Should the laboratory be liaising directly with patients?**

Eric Kilpatrick, President ACB, UK

If test results are to be issued directly to patients in 2015, what will this mean for patients? Where will patients get the information they require and what will be the role of laboratory professionals in an advisory capacity?

1650 **Patient safety and experience**

Elisabeth Buggins, Chair, Birmingham Women's Hospital Foundation Trust, UK

Elisabeth has served as a Regional Chair of the NHS in the West Midlands and held other senior positions within the health and voluntary sectors. As mother of three children with serious health conditions she also knows what it's like to be on the receiving end of health care and has devoted her career to making health services more responsive to patients. She seeks to improve communication by better listening, innovative ways of responding to patient wishes, and reporting back on progress.

1715 **Closing Remarks**

Robert Michel, Dark Report, US



Day Two: Wednesday 29th January

Chair: Eric Kilpatrick, President ACB, UK

COLLABORATION AND PARTNERSHIP VS MARKETS AND COMPETITION

0845 **20:20 Vision: The Transformation of Pathology Services in Greater Manchester**

Neil Jenkinson, Network Director at NHS Manchester Trust (Commissioning), UK

Can you achieve additional quality and value through collaboration and/or competition? The Greater Manchester Experience.

0905 **Transformation: do Commissioners know best?**

Andrew Knott, Transition Director, Transforming Pathology Partnership, Cambridge University Hospitals NHS Foundation Trust, UK

Commissioners need to properly understand the outcome they are seeking, but the continued threat of losing work to an external provider does force trusts to stay working together collaboratively. Commissioners cannot expect Carter savings without addressing the significant costs that are incurred through transformation.

0925 **US integrated care model
To be confirmed**

0955 **Pathology transformation and competition guidance**

Andrew Taylor & Nick Warren, Aldwych Partners, UK

Andrew is the former Chief Executive Officer and Nick is the former Inquiries Director at the NHS Cooperation and Competition Panel (chaired by Lord Carter). Andrew and Nick will talk about the recent decisions by the Office of Fair Trading in relation to proposed pathology mergers and the potential remedies and patient benefit propositions that can be developed by partners as a way of successfully negotiating the merger review process.

1030 **Panel Debate**

1100 **Morning coffee/tea break**

INNOVATION IN PRACTICE

1130 **The culture of innovation in healthcare**

Melanie Ogden, Deputy Director of Innovation, NHS England

This presentation will stimulate the audience to consider the challenges of embedding innovation within the clinical service contributing to high quality patient care. Melanie will review three of the areas of the Innovation, Health and Wealth agenda. The range of activities in innovation will be covered as well as adding value.

1200 **How to talk to Commissioners**

Jonathan Kay, Clinical Informatics Director, NHS England

Why would busy commissioners be interested in Laboratory Medicine? Understand how best to engage commissioners with examples of process improvement for investigations in primary care but delivered in secondary care, how the laboratory can contribute to improved care for long term conditions and how re-engineering services can avoid hospital admissions.

1230 **Disruptive Innovation – Digital Histopathology**

Ian Cree, Professor of Pathology, University of Warwick, UK

The adoption of digital histopathology and the impact on cancer care pathways. University Hospitals Coventry and Warwickshire are a pilot site for digital histopathology. In this presentation, Ian outlines the application of this technology through to reporting and the benefits realized of improved turn – around times and standardization.

1300 **Lunch**

1345 **Quality and patient safety in surgical pathology**

Stephen Raab, Clinical Chief, Department of Pathology, Eastern Health, General Hospital St Johns, Canada

Understand how the systematic review of laboratory tasks, communication and flow impact quality in the histopathology laboratory and how error rates can be reduced by developing best practice through staff engagement.

1415 **Using lean in sustained service improvement and efficiency - histopathology**

Rob Hughes, Laboratory Manager, Pathlinks, UK

Rob will describe how the Path Links Cellular Pathology service built on over six years' experience of using Lean management systems using single piece flow and barcoding throughout the process, introducing innovative paraform technology in the endoscopy suite to ensure quality throughout the process.

1430 **Panel Discussion: Disruptive Innovation in Histopathology**

Angus McGregor, Consultant Histopathologist, Leicester Royal Infirmary and Chair of Histopathology CATT, Royal College of Pathologists, UK

PATHOLOGY'S KEY ROLE IN SERVICE IMPROVEMENT

1455 **Partnership working to improve healthcare: how pathology and the CCG are working together in Devon across the entire pathway to improve quality and reduce costs**

Darunee Whiting, GP and Clinical Lead for Diagnostics Commissioning, Devon Northern Locality Commissioning Board, UK and **Tom Lewis**, Consultant Medical Microbiologist, Northern Devon Healthcare NHS Trust, UK

NEW Devon CCG has worked closely with the North Devon pathology laboratory on a range of pathology based initiatives and the impact of the work has been far reaching.



Approaching the health care system in the round, they consider how activity and decisions in one place can have important, yet often unpredictable, consequences elsewhere.

1525 **Afternoon coffee/tea break**

1540 **Advances in Mass Spectrometry in the Clinical Chemistry Laboratory**

Brian Keevil, Consultant Clinical Scientist, Wythenshaw Hospital, UK

Mass spectrometry has many applications in the clinical chemistry laboratory through newborn and drug screening to detection of metabolic and endocrine disorders. Brian illustrates how the application of this technology has had widescale benefits in analytical quality and to patient care.

1600 **Automation and MALDI-TOF in Microbiology – impact on the patient pathway and outcomes**

Denise Cook, Deputy General Manager for Microbiology, Surrey Pathology Services, UK

Understand how innovation using automated systems in Microbiology is improving workflow, whilst dramatically reducing turnaround times with a positive impact on patient pathways.

1620 **Closing Remarks**

Eric Kilpatrick, President ACB, UK

Registration Fees

FiLM 2014

NHS/Public Sector/Laboratory Professionals

On or before 31st Dec 2013: £358.80 (£299 + VAT at 20%)
From 1st Jan 2014: £414.00 (£345 + VAT at 20%)

Commercial Organisations

£780 (£650 + VAT at 20%)

For those attending FiLM 2014, fees include all sessions, refreshments, lunch on the 28th and 29th January 2014, conference literature (including online access to presentations after the event) and the Dinner on the evening of 28th January.

Shared registrations are available to split one registration between two members of staff, each attending one day.

FiLM Dinner

The FiLM 2014 Dinner will take place at Bank Restaurant at 4 Brindley Place, Birmingham. The evening will begin with pre-dinner drinks at 1930 hours, followed by a three course dinner and drinks.

Accommodation

Accommodation is available at the following hotels. Prices are per room, per night.

HOTEL	STARS	B&B SINGLE OCCUPANCY	B&B DOUBLE OCCUPANCY
Jurys Inn	3	£82.00	£92.00
Malmaison	4	£125.00	£135.00

Hotel Bedroom Booking Procedure

To secure your accommodation you must provide a credit card number and expiry date. Please ensure that your credit card is valid at the time of the conference otherwise your accommodation cannot be guaranteed. Your credit card details will be forwarded to the hotel prior to your arrival to secure your reservation and you must settle your account on the day of arrival or departure.

In the event of non-arrival or cancellation after Friday 21st December, the hotel will charge to the card an amount up to the equivalent of the full stay booked.

Please note that any reduction in room nights will be treated as a cancellation by the hotel and the hotel will be entitled to take payment from the card provided.

Cancellations

No refunds will be given after 21st December 2013. All cancellations must be received in writing – by email, fax or hard copy mail.

Registration

Please register on-line at www.acb.org.uk

or complete the booking form below and return to: FiLM Secretariat, Meeting Makers, Block 4, Unit 4, Kelvin Campus, West of Scotland Science Park, 2317 Maryhill Road, Glasgow G20 0SP, UK

Fax: 0141 945 6899

DELEGATE INFORMATION

Title (Prof/Dr/Mr/Ms/Mrs/Miss etc) _____

First Name _____

Family Name _____

Job Title _____

Organisation _____

Building/House Name _____

Street Address (1) _____

Street Address (2) _____

City _____

State/Province/County _____

Zip/Postcode _____

Country _____

Telephone _____

Fax _____

Email Address _____

Member of associations _____

Membership number (if known) _____

Personal Requirements (Please give details of any dietary requirements or concerns relating to visual or hearing difficulties, access or allergies, etc):

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SHARED REGISTRATION

To select the shared registration option, please tick here

Please provide the name of the person sharing the registration

(please note that confirmation will only be sent to the individual completing the booking form)

CONFERENCE NOTES

Additional copies of the conference notes and online access to the presentations are available to purchase. The notes are also available to buy if you are unable to attend the meeting and online access will be available after the meeting.

Conference Notes £95.00 No of copies _____ £ _____

Total Fees £ _____

SOCIAL PROGRAMME

The Dinner on the evening of Tuesday 29th January 2014 is included in the FiLM 2014 fee, please confirm if you will be attending.

I will attend the dinner Yes No

PANEL DEBATE

Please submit a question for the Tuesday morning panel debate session:

PAYMENT DETAILS

PAYMENT BY CREDIT CARD

If you wish to pay by credit card please tick the box and you will be sent a link to enter your credit card details into the on-line system

PAYMENT BY CHEQUE

If paying by cheque, please ensure that your cheque is drawn on a UK bank, and made payable to the ACB.

PAYMENT BY BANK TRANSFER

The bank account details for FiLM 2014 are as follows:

Account Name: Association for Clinical Biochemistry

Account Number: 70116211 **Sort Code:** 40-02-12

Name of bank: HSBC Bank plc

Address of bank: 281 Chiswick High Road, Chiswick, London, W4 4HJ

Please quote your name and invoice no. or delegate ID no. as a reference.

Please send remittance advice to film@meetingmakers.co.uk

ACCOMMODATION

To select accommodation please indicate your chosen hotel.

Hotel	Single <input checked="" type="checkbox"/>	Double <input checked="" type="checkbox"/>	Arrival Date	Departure Date	No. Nights
Jurys Inn					
Malmaison					

HOTEL BEDROOM BOOKING PROCEDURE

To secure your accommodation you must provide a credit card number. A link will be sent to you to enter your credit card details securely.

CANCELLATION POLICY

All cancellations must be notified in writing.

Cancellation of Registration

Cancellations must be received in writing on or before 21st December 2013 and will be subject to an administration charge of £65. After this date there will be no refunds for cancellation of registration.

Cancellation of Hotel Accommodation

In the event of non-arrival or cancellation after Friday 21st December, the hotel will charge to the card an amount up to the equivalent of the full stay booked. Please note that any reduction in room nights will be treated as a cancellation by the hotel and the hotel will be entitled to take payment from the card provided.

Name changes will be permitted.

DECLARATION

I have read and accepted the cancellation terms as contained within this booking form.

Signature _____ Date _____

Your personal invitation to FiLM

I would like to cordially invite you to attend FiLM 2014. It promises to be a programme which touches on most of the main issues currently impacting on Pathology, whether it be the reorganisation and commissioning of services, providing results directly to patients or the outcome and responses to the ongoing Quality Assurance Review. As ever, we will also have an international perspective on what we do here and how we might learn from our overseas colleagues. In addition, there is a look to the future with examples of using the latest technologies to introduce innovation to our own laboratories.

We look forward to seeing you in Birmingham

Pathology and histopathology laboratories across the United Kingdom are dealing with unprecedented changes! To help your laboratory remain clinically relevant and financially solvent, FiLM 2014 is bringing together experts and innovators. You'll get all the essential information you need on such important topics as new clinical care delivery models, changes in payment and commissioning, new laboratory automation technologies, plus the latest in molecular and genetic testing, quality improvement and more.

Book today to ensure your participation at FiLM 2014!



Eric Kilpatrick
The Association for
Clinical Biochemistry
& Laboratory
Medicine, UK



Robert Michel
The Dark Report, US

Experiences of FiLM 2013 delegates:

"A must attend meeting for pathology Leads if you want to be at the cutting edge of Pathology Service Delivery."

"This is the only UK meeting for senior laboratory managers worth attending."

"FiLM is not afraid to challenge complacency and preconceptions, and is stimulating and provocative."

"FiLM showed not only what the frontiers are, but also the opportunities beyond them."

"Excellent at attracting new faces from across laboratory medicine every year."

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Register on-line at www.acb.org.uk