

FILM2015

Frontiers in Laboratory Medicine

Delivering the Quality agenda: turning words into actions

- Implementing the Pathology Quality Assurance Review – hear from NHS England and the professional bodies on how the recommendations are going to affect your laboratory service.
- How can laboratory services interact with commissioners to add real value to patient services?
- Systems thinking – how can systems thinking ensure your laboratory delivers what patients, clinicians and commissioners really want?
- Leading transformational change – lessons & pitfalls.
- Disruptive innovation – how technology is poised to fundamentally change the way laboratory services are delivered.
- Digital histopathology – practical applications in use.
- Integrated haematological malignancy diagnostic services – how can we implement them throughout the UK?
- What is international best practice? – in-depth, side-by-side case studies of laboratory services that have undergone large scale change from the UK, Australia and North America.
- Developing a pathology workforce that is fit for the future.

27th – 28th
January 2015

Austin Court,
Birmingham, UK

Further information from:

www.acb.org.uk

film@meetingmakers.co.uk

Frontiers in Laboratory Medicine is organised by the Association for Clinical Biochemistry and Laboratory Medicine and the Dark Report

 The Association for
Clinical Biochemistry &
Laboratory Medicine
Better Science, Better Testing, Better Care

THE
DARK
REPORT



FILM 2015 is sponsored by:



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Day One: Tuesday 27th January

Chair: Eric Kilpatrick, President ACB, UK

0900 **Welcome and Background**
Eric Kilpatrick, President ACB, UK

NHS STRATEGIC OVERVIEW & NATIONAL PATHOLOGY QUALITY ASSURANCE REVIEW IMPLEMENTATION

0910 **NHS Strategy 2015 and beyond**
Mike Bewick, Deputy Medical Director,
NHS England, UK
Mike is deputy Medical Director of NHS England and was a GP in Cumbria for over 20 years. Mike chaired two of Sir Bruce Keogh's reviews into Quality of Care and Transparent treatment by 14 Hospital Trusts in England.

0940 **NHS England strategy to implementing the
National Pathology Quality Assurance Review**
Jo Martin, National Clinical Director of Pathology,
NHS England, UK

1000 **Implementation of the Quality Assurance
Review – response from the professional bodies**
Suzy Lishman, Royal College of Pathologists, UK
Doris-Ann Williams, BIVDA, UK
Eric Kilpatrick, ACB, UK
Nick Kirk, IBMS, UK

FILM 2014 saw the launch of the National Pathology Quality Assurance Review by Ian Barnes, which aimed to strengthen and refine the quality assurance processes for Pathology. So one year on, what have the developments been and what is in the pipeline for the implementation of the review? Jo Martin, National Clinical Director for Pathology outlines the strategy for the implementation phase, also hear the responses and proposals from the professional bodies.

1040 **A personal reflection**
Ian Barnes, UK

1055 **Morning coffee/tea break**

1120 **National Pathology Quality Assurance Review
implementation - panel discussion**
Registrants are requested to submit questions for the panel.

THE ROLE OF LABORATORY MEDICINE IN IMPROVING WHOLE SYSTEM PERFORMANCE AND OUTCOMES

1155 **Does changing the score change the game?
Does outcomes based commissioning solve the
problems of payment by results?**
Andy Brogan, Vanguard Consulting, UK
Andy is senior consultant and practice lead for Health and Care at Vanguard Consulting, he was previously strategy lead at Torbay NHS Trust. Andy explores whether commissioning for outcomes will overcome the inherent problems of

payment for activity, are they based on similar assumptions around healthcare design and will they help or hinder improvement opportunities? Whether outcome measures reflective of the purpose of the health care system is explored.

1220 **How could laboratory medicine be used to
optimise care? Lessons from pharmacists
changing role in primary care**
Richard Croker, Head of Medicines Optimisation,
NEW Devon CCG, UK

NHS prescribing advisers started working with GP practices in the 1990s, mainly focusing on improving the cost-effectiveness of primary care prescribing. The service has widened to ensure the most optimal use of medicines within primary care. There are parallels between a medicines optimisation service and pathology, including evidence-based review to promote a clinically and cost-effective formulary, the use of information analysis by appropriate staff to inform and reduce variation and improve quality of service provision.

1245 **Using transparent data to improve patient care**
Jonathan Kay, Clinical Informatics Director,
NHS England, UK

Jonathan outlines how transparent data can be used to inform the delivery of healthcare and be used as a tool for quality improvement. He explores which metrics could be used to assist this process. In addition, learn how data generated may assist patients in their own healthcare management.

1310 **Panel discussion**

1330 **Lunch**
Industry sponsored workshop BD

1430 **BREAKOUT SESSIONS**

Choose 2 out of 3 breakout sessions:

1 **Developing the concept of the pathology advisor**
Richard Croker, Head of Medicines Optimisation,
NEW Devon CCG, UK

Darunee Whiting, GP and Clinical Lead for Diagnostics Commissioning, Devon Northern Locality Commissioning Board, UK

Using a worked example to show how data and clinical engagement can improve system quality with new pathway design and assessment of new technologies.

2 **Purposeful pathology – making the shift from
delivering results to achieving results**

Andy Brogan, Vanguard Consulting, UK
Tom Lewis, Consultant Microbiologist, North Devon Healthcare NHS Trust, UK

Translating concepts from plenary session into the workplace from those introducing these methods into diagnostic medicine.

3 **Leading transformational change – lessons
and pitfalls**

David Clark, Path Links, UK

Practical examples and learning lessons from those with real experience of leading change.



SIDE BY SIDE COMPARISON

1550 **How does laboratory medicine compare across three continents?**

This session will offer a unique opportunity to see how laboratory services of similar size in Canada, Australia and the UK compare in terms of their organisation, operations, staffing, cost and workload. The three Laboratory leaders will discuss the similarities and differences and how they are planning to meet the challenges of the future. Speakers for this session are:

Ken Barr, Executive Director of SA Pathology, a statewide public sector laboratory network providing diagnostic and associated clinical services in South Australia

Vince D'Mello, Integrated Laboratory Administrative Director at Grand River and St Mary's General Hospital, Ontario, Canada

Neil Anderson, Clinical Director of Coventry and Warwickshire Pathology Services, UK

1705 **Panel discussion**

1720 **Closing remarks**

Eric Kilpatrick, President ACB, UK

Day Two: Wednesday 28th January

Chair: Robert Michel, Dark Report, US

0855 **Welcome**

QUALITY ASSURANCE – AVOIDING THE COSTS OF POOR QUALITY

0900 **Are we ready for individual pathologist data? Experiences from breast screening pathology**

Rahul Deb, Consultant Histopathologist, Derby Royal Hospital, UK

Since its inception in 1990, the national breast pathology EQA scheme has played a major role in monitoring the ability of UK pathologists to diagnose and classify disease. Participation is mandatory for the breast screening pathology service. Hear how the scheme has improved education for pathologists and gives them individual feedback on their performance in diagnostic practice, ultimately benefitting patient care. What can other pathology disciplines learn from the experience of this scheme.

0925 **External Quality Assurance – its role in the implementation of the National Pathology Quality Assurance Review**

David James, Chair, Joint Working Group for Quality Assessment, UK

The National Pathology Quality Assurance review made several recommendations including consistent standards and performance criteria for all EQA schemes across pathology, working with UKAS to embed implementation within the

accreditation process and advising on the publication of performance data. David will update on developments to achieving the recommendations and the process for implementation.

0950 **ISO15189 defining quality and competence in medical laboratories**

Ben Courtney, UK Accreditation Service (UKAS), UK

Ben joined UKAS in 2008 and became accreditation manager for the Clinical Pathology accreditation area of UKAS in 2012; he manages a team of assessors. With UK pathology laboratories currently in the process of transitioning to UKAS accreditation ISO15189, how are the standards improving the governance infrastructure for pathology and how will this impact the quality of the laboratory service for patients?

1015 **The real cost of poor quality**

Lucia Berte, Laboratories Made better! PC, Broomfield, Colorado, US

Lucia is a healthcare professional specialising in quality management systems and is committed to reducing laboratory problems that affect quality and patient safety. Lucia has a background in blood bank, but has experience of working with other clinical services eg respiratory care, diagnostic imaging, pharmacy and rehabilitation.

1040 **Panel discussion**

1110 **Morning coffee/tea break**

DISRUPTIVE INNOVATION

1140 **Digital imaging in histopathology – update on implementation into diagnostic reporting practice**

David Snead, Consultant Histopathologist and Clinical Lead, Coventry and Warwickshire Pathology Service, UK

Digital pathology opens up exciting advances in histopathology reporting, such as the remote analysis of digitised slides and possibilities of computer assisted analysis with huge potential benefits to cancer care pathways. University Hospitals Coventry and Warwickshire has been a pilot site for digital histopathology. David updates on progress to implementation.

1205 **Mass spectrometry as a disruptor of clinical diagnostics: how automation and MALDI-TOF has transformed infectious disease management and improved outcomes**

Randall J Olsen, Director of Molecular Diagnostics Laboratory, Houston Methodist Hospital, Texas, US

Learn how rapid MALDI-TOF technology combined with real time clinical interpretation and appropriate antimicrobial stewardship is improving patient care whilst reducing length of stay and expenditure at Houston Methodist Hospital.

1230 **Next generation gene sequencing – why whole human genome sequencing is poised to provide new diagnostic tools for laboratories**

Dimitri Stavropoulos, Lecturer in Cytogenetics, Hospital for Sick Children, Toronto, Canada

The genome clinic at Sick Kids is discovering new diagnostic and treatment options for paediatric disease. Sick Kids is the



first to use whole genome sequencing to help diagnose existing paediatric health conditions, make better predictions of disease progression and guide treatment choices.

1255 **Positioning the laboratory to integrate clinical care: new approaches to interactive test ordering and test reporting**

William Morice, Chair of Haematopathology, Mayo Clinic, Minnesota, US

Hear how the laboratory at Mayo Clinic is combining laboratory informatics together with clinical pathology expertise to reduce the volume of unnecessary tests, avoiding waste and improving diagnostic accuracy.

1320 **Lunch**

Industry sponsored workshop Siemens

1420 **BREAKOUT SESSIONS**

Choose 2 out of 4 breakout sessions:

1 **Implementing integrated haematological malignancy diagnostic services in the UK**

Linda Barton, Empath, UK
Bridget Wilkins, British Lymphoma Pathology Group, UK
William Morice, Mayo Clinic, US

Practical experiences from specialists in the UK and reflective practice from the US.

2 **How to identify and fix the root causes of recurring poor quality in the laboratory**

Lucia Berte, Laboratories made better!, US
Worked examples to illustrate and enhance learning from the plenary session.

3 **Developing national standard operating procedures in microbiology**

Peter Cowling, Consultant Microbiologist, Path Links, UK; Director of Clinical Effectiveness RCPATH
Update and discussion on the national standard operating procedure for microbiology.

4 **Developing a laboratory medicine workforce fit for the future**

Neil Anderson, Clinical Director of Coventry and Warwickshire Pathology Services, UK
Given new and emerging technologies, modernising science careers, an ageing workforce- how do we ensure our evolving workforce is fit for purpose now and in the future.

1550 **Closing remarks**

Robert Michel, Dark Report, US

1615 **Close**

Registration Fees

FiLM 2015

NHS/Public Sector/Laboratory Professionals

On or before 31st Dec 2014: £358.80 (£299 + VAT at 20%)
From 1st Jan 2015: £414.00 (£345 + VAT at 20%)

Commercial Organisations

£780 (£650 + VAT at 20%)

For those attending FiLM 2015, fees include all sessions, refreshments, lunch on the 27th and 28th January 2015, conference literature (including online access to presentations after the event) and the Dinner on the evening of 27th January.

Shared registrations are available to split one registration between two members of staff, each attending one day.

FiLM Dinner

The FiLM 2015 Dinner will take place at Bank Restaurant at 4 Brindley Place, Birmingham. The evening will begin with pre-dinner drinks at 1930 hours, followed by a three course dinner and drinks.

Accommodation

Accommodation is available at the following hotels. Prices are per room, per night.

HOTEL	STARS	B&B SINGLE	B&B DOUBLE
		OCCUPANCY	OCCUPANCY
Hyatt Regency Birmingham	4	£115.00	£125.00
Jurys Inn	3	£99.00	£109.00

Hotel Bedroom Booking Procedure

To secure your accommodation you must provide a credit card number and expiry date. Please ensure that your credit card is valid at the time of the conference otherwise your accommodation cannot be guaranteed. Your credit card details will be forwarded to the hotel prior to your arrival to secure your reservation and you must settle your account on the day of arrival or departure.

In the event of non-arrival or cancellation after Friday 18th December, the hotel will charge to the card an amount up to the equivalent of the full stay booked. Please note that any reduction in room nights will be treated as a cancellation by the hotel and the hotel will be entitled to take payment from the card provided.

Cancellations

No refunds will be given after 18th December 2014. All cancellations must be received in writing – by email, fax or hard copy mail.

Registration

Please register on-line at www.acb.org.uk

or complete the booking form below and return to: FiLM Secretariat, Meeting Makers, Block 4, Unit 4, Kelvin Campus, West of Scotland Science Park, 2317 Maryhill Road, Glasgow G20 0SP, UK

Fax: 0141 945 6899

DELEGATE INFORMATION

Title (Prof/Dr/Mr/Ms/Mrs/Miss etc) _____

First Name _____

Family Name _____

Job Title _____

Organisation _____

Building/House Name _____

Street Address (1) _____

Street Address (2) _____

City _____

State/Province/County _____

Zip/Postcode _____

Country _____

Telephone _____

Fax _____

Email Address _____

Member of associations _____

Membership number (if known) _____

Personal Requirements (Please give details of any dietary requirements or concerns relating to visual or hearing difficulties, access or allergies, etc):

REGISTRATION FEES

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SHARED REGISTRATION

To select the shared registration option, please tick here

Please provide the name of the person sharing the registration

(please note that confirmation will only be sent to the individual completing the booking form)

CONFERENCE NOTES

Additional copies of the conference notes and online access to the presentations are available to purchase. The notes are also available to buy if you are unable to attend the meeting and online access will be available after the meeting.

Conference Notes £95.00 No of copies _____ £ _____

Total Fees £ _____

SOCIAL PROGRAMME

The Dinner on the evening of Tuesday 27th January 2015 is included in the FiLM 2015 fee, please confirm if you will be attending.

I will attend the dinner Yes No

BREAKOUT SESSIONS

Tuesday 27th January (choose 2) 1 2 3

Wednesday 28th January (choose 2) 1 2 3 4

PANEL DEBATE

Please submit a question for the Tuesday morning panel debate session:

PAYMENT DETAILS

PAYMENT BY CREDIT CARD

If you wish to pay by credit card please tick the box and you will be sent a link to enter your credit card details into the on-line system

PAYMENT BY CHEQUE

If paying by cheque, please ensure that your cheque is drawn on a UK bank, and made payable to the ACB.

PAYMENT BY BANK TRANSFER

The bank account details for FiLM 2015 are as follows:

Account Name: Association for Clinical Biochemistry

Account Number: 70116211 **Sort Code:** 40-02-12

Name of bank: HSBC Bank plc

Address of bank: 281 Chiswick High Road, Chiswick, London, W4 4HJ

Please quote your name and invoice no. or delegate ID no. as a reference.

Please send remittance advice to film@meetingmakers.co.uk

ACCOMMODATION

To select accommodation please indicate your chosen hotel.

Hotel	Single <input checked="" type="checkbox"/>	Double <input checked="" type="checkbox"/>	Arrival Date	Departure Date	No. Nights
Jurys Inn					
Malmaison					

HOTEL BEDROOM BOOKING PROCEDURE

To secure your accommodation you must provide a credit card number. A link will be sent to you to enter your credit card details securely.

CANCELLATION POLICY

All cancellations must be notified in writing.

Cancellation of Registration

Cancellations must be received in writing on or before 18th December 2014 and will be subject to an administration charge of £65. After this date there will be no refunds for cancellation of registration.

Cancellation of Hotel Accommodation

In the event of non-arrival or cancellation after Friday 18th December, the hotel will charge to the card an amount up to the equivalent of the full stay booked. Please note that any reduction in room nights will be treated as a cancellation by the hotel and the hotel will be entitled to take payment from the card provided.

Name changes will be permitted.

DECLARATION

I have read and accepted the cancellation terms as contained within this booking form.

Signature _____ Date _____

Your personal invitation to FiLM

I would like to cordially invite you to attend FiLM 2015. Once again, the meeting programme promises to touch on many of the main issues currently impacting on Pathology. The Pathology Quality Assurance Review was launched at FiLM 2014 and now for FiLM 2015 we will hear about the progress there has been in implementing the report one year on. Related to this topic is a session which will highlight how quality assurance can influence the human and financial costs of poor quality. As ever, we will have an international perspective on the meeting with a comparison of our own laboratory system with those from North America and Australia. In addition, there is a look to the future with examples of using the latest disruptive technologies to introduce innovation to our own laboratories.

We look forward to seeing you in Birmingham

Join us for a timely and invaluable programme designed to help you stay ahead of the changes now unfolding in the National Health Service and in pathology. An international line-up of experts will give you insights about how and why hospitals, general practice clinics, and pathology laboratories are refocusing to deliver a higher quality of care to patients. Equally significant are the new technologies that enable lab scientists to help doctors make more accurate diagnoses. You'll get essential knowledge, meet the experts, and network with pathology's innovators. All these are important reasons why you should act today to reserve your place at FiLM 2015!

Book today to ensure your participation at FiLM 2015!



Eric Kilpatrick
The Association for
Clinical Biochemistry
& Laboratory
Medicine, UK



Robert L. Michel
Editor-In-Chief
The Dark Report, US

Experiences of FiLM 2014 delegates:

- " FiLM helps me to set my objectives for the coming year."**
- " If you only attend one conference this year, then make it this one! The most Relevant Conference for Laboratory Medicine Managers and Clinicians."**
- " This is my third meeting. I cannot recommend it highly enough. I have gone away from each meeting with some ideas which we then implemented in the laboratory. Laboratory personnel with a progression path in mind in Laboratory Medicine in particular would benefit from attending these meetings."**
- " Justifying the time to attend FiLMs, even for busy laboratory managers, is a piece of cake."**

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Register on-line at www.acb.org.uk